



Frequently Asked Questions (FAQ)

What is LionDesk? LionDesk is a fully integrated CRM platform designed for real estate agents and teams who want to organize their business, market to their database, and automate the process. Intended to free up time and reduce the number of logins for real estate professionals.

Why is it so great? LionDesk CRM fully integrated with your MLS dashboard and will eliminate multiple logins. Using LionDesk's robust modernized feature set unleashes agents to perform at their full capacity. LionDesk gives agents leverage through automation that is crucial in this fast-paced business.

Who is it for? Real Estate and Lending professionals who values their database and or intend on communicating with an audience

How do I log in? Log into your MLS dashbaord and click the LionDesk icon on the to activate your account.

Can I get a demo? LionDesk offers various weekly webinar trainings and a *What's New w/ Q&A* session every Thursday. Learn more at www.liondesk.com/training

Can I transfer my contacts from another CRM into LionDesk?

Yes, LionDesk makes it simple. Download your contacts into a CSV formatted Excel file. Then upload that file into your LionDesk account. Best practice is to clean up the fields and add any tags you want to tie to a contact, before uploading. Here's a link to an article that will walk you through the import process.

<https://liondesk.zendesk.com/hc/en-us/articles/360003745353-Importing-Contacts>

Helpful Links:

[LionDesk Training Opportunities](#)

[LionDesk Help Center](#)

Contact LionDesk:

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LiveChat: available at <http://liondesk.com/>

LionDesk Facebook Group: <https://www.facebook.com/groups/liondesk/>